



SHOP POLICIES

Regarding Appointments / Consultations

- You must be at least 16 years of age with parental consent to get a tattoo and you must have your valid state or federal photo I.D. No exceptions
- We have the right to refuse service to anyone under the influence of drugs and/or alcohol and anyone who is pregnant.
- Please only bring only yourselves. We are limiting the amount of people in the studio due the limited space as well as due to COVID-19
- Be respectful of everyone in the shop, those include the artist and other clients.
- If any alterations are done to the original tattoo by another tattoo Artist outside of the studio, The artist and studio are no longer responsible for any touch-up or continuing that particular project.
- We will not do any work on the designs (planning, roughing ideas, drawing, etc.) until a deposit is received.
- We are not responsible for the outcome after the tattoo is fully healed if the client didn't follow the Aftercare instructions.
- We have several artists who have their own expertise and styles. During the consultation at our studio, the more information you provide the better. it's preferred to have images during your consultation and discuss with the artist what you envision. Our artist will take your ideas and include what they recommend and create a customized design just for you.

DEPOSIT POLICY

Rescheduling and Cancellations

- All deposits are **100% NON-REFUNDABLE** and are required to secure your appointment date. No spots will be held.
- If you are more than 20 minutes late without any notice, your appointment will be cancelled or we will need to reschedule to accommodate other clients that are scheduled after you.
- Appointments may reschedule before 72 hours' notice the deposit may be forfeited and can be **only rebookable up to 3 times**. There are exceptions but please let your artist know as soon as you can so that they can plan to fill that day.
- Deposits are transferable to someone else if you opt out of getting the tattoo, only if these conditions are met:
 - The artist has not made any progress on your design
 - It is of 72 hours' notice before your scheduled appointment
 - The person taking over the deposit is getting a tattoo the original artist accepts.
- Cancelling at the last minute, changing your mind, not showing up or multiple requests to reschedule an appointment will result in forfeiture of the entire deposit to help cover the artist's time spent designing and/or loss of income for the day. We will require a new deposit payment before making a new booking.

Situations where the deposit will also be forfeited in full but are not limited to:

I do not appear for a tattoo appointment

I cancel or reschedule an appointment without giving at least 72 hours notice;

I arrive more than 30 minutes late to a tattoo appointment

I reschedule 3 or more times for any sessions of the same tattoo, regardless of notice;

I arrived at a tattoo appointment without government-issued identification.

The design has been started by a tattoo artist

SAME DAY CANCELLATIONS/RESCHEDULING - Applicable for Emergencies.

Same day cancellation may be treated as no-show and could result in a 50% missed appointment fee.

1ST TIME - FREE

2ND TIME - 50% of the missed appointments fee will be charged from the deposit, which you will have to pay half of the deposit to reschedule.

3RD TIME- 100% of the missed appointment fee will result in a loss of deposit in FULL, requiring the deposit to be paid in full to reschedule.

TATTOO DESIGNS / ARTWORK

NOTE: Artists will not begin creating custom designs before a deposit is paid.

The artist will review the final artwork with you on the day of your appointment. Minor changes can be made on the day of the appointment. In the event that MAJOR changes are requested that require re-drawing of the entire design is considered to be a different project altogether, may result in rescheduling or a loss of your original deposit. Our tattoo artists work on your design on our own time.

Cancelling appointments can be an incredibly frustrating occurrence for an artist (as often many hours are spent outside of the studio on custom design work), we support their right to either refuse new booking requests or require advance payment in full from clients who no show or repeatedly reschedule/cancel appointments.

*If, due to unforeseen circumstances the artist needs to cancel the appointment last-minute, we will make every effort to re-book the appointment a time that is most convenient for the client (whether with that same artist at another time, OR with another artist who may have availability during the original date/time of the booking). In this case the deposit will be carried forward to the new booking.